

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final	Date: 3/10/04
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Debra Haraway
Date: 3/17/04
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

- ✓ Betty Cogswell
- ✓ Bobby Minish
- ✓ Cathy Bennett
- ✓ Cheryl McQueen
- ✓ Debra Haraway
- ✓ Debra Merrill
- ✓ Gary Imes
- ✓ Joyce Sims
- ✓ Kellie Fessler
- ✓ Paul Carr
- ✓ Rick Debell
- ✓ Thelma Hayter

Others:

- ✓ Tim Sullivan

(Alt+C=✓)

Attendees:

✓ Alamance-Caswell	Onslow
Albemarle	OPC
✓ Catawba	Pathways
✓ Centerpoint	Pitt
Crossroads	Riverstone
✓ Cumberland	Roanoke-Chowan
Durham	✓ Rockingham
✓ Eastpointe	✓ Sandhills/Randolph
✓ Edgecombe-Nash	SE Center
Foothills	SE Regional
✓ Guilford	✓ Smoky Mountain
✓ Johnston	✓ Tideland
Lee-Harnett	✓ VGFW
✓ Mecklenburg	Wake
✓ Neuse	✓ Western Highlands
New River	Wilson-Green

Agenda:

Item No.	Topics	
1.	Division and EDS Review	<p>Review March 12 checkwrite Results</p> <p>Upcoming checkwrites-March 19, April 2, 8, 16</p> <p>Tim Sullivan: update on 3M adjustments processing, systematic adjustments for EOB 7000, CBS H0036 837-different providers denials, and H0004 HQ family therapy with client group & individual rate</p> <p>BugCentral Status</p> <p>Key CSRs</p> <p>Operations Support - File Maintenance, Security, and Help Desk</p>
2.	Area Programs	<p>Roll call</p> <p>Review March 12th Checkwrite Results</p> <p>Questions/Comments about Upcoming Checkwrites-March 19, April 2, 8, 16</p> <p>Agenda items</p> <ul style="list-style-type: none"> • Update from Tim- EOB 7000 systematic adjustments, CBS H0036 837 duplicate denials, and H0004 HQ family therapy with client group & individual rate. • Follow up-Bug # 231848 was created to correct attending provider truncating on RetroMcaid claims • Approve 3/3 and 3/10 meeting minutes for posting • TPA status <p>Other Questions/comments</p> <p>Concluding remarks from DMH and/or EDS</p>

ADMINISTRATION NOTES (10 A.M. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review March 12th Checkwrite- Talked about Pathways and Mecklenburg's high denials. Gary will ask Mecklenburg to stay on phone after the meeting to talk to them on what DMH can do to help them with the issue of submitting 837.
2.	Questions/Comments about Upcoming Checkwrites-March 19, April 2, 8,16 Tim said he doesn't anticipate any more delays from 3M adjustments. NCXIX is considering adding another checkwrite in May. DMH will have to check with budget office. Tim Sullivan: update on 3M adjustments processing, systematic adjustments for EOB 7000, CBS H0036 837 CBS H0036 837- The problem was an AP was submitting 2 claims with the same attending provider numbers on the same day. System denied as duplicates. Client was actually seeing 2 different Dr on the same day and AP was billing with the same provider numbers. APs needs to submit different physician provider numbers for the claims to be paid or bill as one claim. Claims are denying in MMIS because of IPRS RetroMcaid truncating Attending Provider numbers. BugCentral Status Key CSRs N/A
3.	Operations Support – File Maintenance, Security, Help Desk N/A

ADMINISTRATION NOTES (10:30 AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Review March 12th Checkwrite Results No concerns regarding the checkwrite
3.	Questions/Comments about upcoming checkwrites – March, 19, April 2, 8, 16 No comments on the upcoming checkwrites. Guilford asked about Feb 27 th cycle, regarding single detail claims only, they were returned with multi-detail payments. Claims UB92s & Medicaid 837. Another AP had the same problem when they submitted UB92s with more than 1 date of service on the paper claim. Have to put only 1 DOS per claim
4.	Agenda items Update from Tim- EOB 7000 systematic adjustments, CBS H0036 837 duplicate denials, and H0004 HQ family therapy with client group & individual rate. EOB 7000 Systematic adjustments- Found files and will be putting them through sometime in May. CBS Claims are duplicating-32 unit limit/day. Claims appeared the same. If attending numbers are different, they'll pay, other wise roll up in one claim for 32 units before submitting. The H0004 code fee schedule needs to be clarified with Carol Roberston @ DMA. RetroMcAid is truncating attending provider claims in MMIS. This is being addressed by EDS IPRS staff.

ADMINISTRATION NOTES (10:30 AREA PROGRAMS CONFERENCE CALL)**Item No. Topics****5. Other Questions/Comments**

VGFW-Claims are denying with 953 codes, MQ & MQB sent to IPRS but route to Medicaid where they get denied. Amy will call Libby about this issue at Eastpointe.

Tideland-Last checkwrite had a lot of recoupments in Medicaid, these were the 3M systematic adjustments Medicaid was directed to do. Tideland had 81K in Medicaid adjustments. Tim advised them to check the net paid amount on RA next to last page, it should net out.

Terri/Eastpointe-YP110 YP498 services billed to CSAO for Nov/Dec services were denied. Those services are no longer in UCR . APs can submit an expense request to the Budget office for reimbursement. Child Substance Abuse Prevention Services must be paid outside of IPRS.

Debbie/Sandhills- wanted to know if anyone else had a problem with 835 having no account #'s and date of service being repeated or not correct on Medicaid. Paul asked her to send some examples and he would look at them.

Rebecca/Sandhills-Had issues with H2012 HA procedure codes in Medicaid. Rebecca will send Tim an ICN to check.

Deborah Merrill talked about an upcoming project where DMH wants to gather additional attending provider information. Please make sure all your attending provider numbers are correct. The provider # will need to be different than the billing provider by July 1st, 2004. More information will be forth coming.

6. DMH and/or EDS concluding remarks

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI1.	7-23-03	DMH IT Services will perform follow-up procedures regarding jail diversion allocation.	Betty Cogswell Rick DeBell	Short term/long term solution proposed. Long term encompasses changes to the eligibility file; covers more than jail diversion.	No change	
AI2.	10-8-03	Western Highlands merger.	Rick DeBell & Betty Cogswell	Communicate with Lisa and Wanda possible impacts resulting from the merger.	No change	
AI3.	10-22-03	Area Programs that have not sent their consolidated TPA Onslow, Durham, and Foothills.	Paul Carr & Betty Cogswell	EDS will perform follow-up procedures (receiving compliant 835 for these Area Programs who have not forwarded a consolidated TPA for EDS signature).		

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						